

Tuesday 24 March 2020, 1130 NZDT

Covid-19 Update – Essential Business Supplier

Dear Valued Customers

Post official announcements over the last two days in Australia regarding non-essential business closures and with New Zealand transitioning to Alert Level 4 over 48 hours, we now advise the status of our business with regards to ongoing trading.

Hally Labels is a supplier to various essential businesses including supermarkets, pharmacies, food and beverage manufacturers, and other FMCG and healthcare organisations. Without labels, vital products and services will not be able to be provided.

NEW ZEALAND

The list of essential business released by the NZ Government yesterday afternoon (refer to <https://covid19.govt.nz/government-actions/covid-19-alert-level/#essential-businesses>) confirms our ability to continue to operate at Level 4.

AUSTRALIA

Currently we are not one of the businesses required to be closed in Australia (refer to <https://preview.nsw.gov.au/covid-19/public-health-orders-about-gatherings>) and we await clarity from the federal and state authorities on any further closures. We are in the process of registering to be able to continue to operate in all Australian states if wider business shutdowns are to go ahead. Our key essential business customers, who are already registered, have formally advised their requirement for us to continue.

WE ARE OPEN

I confirm **we are open and continue to manufacture** at all of our Hally plants, albeit in a different way than before. We have no current or anticipated interruptions to our supply chain. We are being extremely cautious with physical distancing and shift isolation, and only essential staff are now working in our factories. Sales and administration staff, where possible, are working from home – mobile and email are the best ways to make contact.

ARE YOU CLOSED?

Today we start to confirm which of our customers are no longer in operation to ensure we are using our capacity in the best way possible. **If you are closed, please tell us.** That would help us greatly.

Do feel free to contact myself or one of the Hally team for further information. We are acutely aware of the responsibility we have to our customers and communities at this time, and are doing our utmost to keep you all in operation. We are on standby for your call, any time.

Kind regards



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